

Who are you going to call?

Citizens can help report violations or problems they notice in their local streams before they cause more damage and pollution. Residents sometimes may be the first to recognize “illicit” discharges being directed into storm sewers or flowing out of storm sewer outfall pipes into streams. “Dry weather flows”- flows from outfall pipes after a 72 hour or greater period without rain- should be reported to your municipality for further investigation.

New stormwater regulations from Pennsylvania’s DEP require that your municipality investigate more thoroughly potential illicit discharges (pollutants) into our streams. You can help by promptly reporting the following events to the authorities listed in the hotline box below. Here are some of the conditions that you should report and to whom they should be reported.

- Sediment leaving a construction site during rain events and other violations (your county conservation district- send a photo if possible)
- Observed pollution event or pollutants in stream (DEP)
- Clogged or leaking sewer lines (your sewer authority)
- Inadequately treated sewer effluent from treatment plant (your sewer authority and DEP)
- Spills, hazardous materials (DEP Spills or PEMA hotlines)
- Illegal dumping into water courses or storm sewers (your municipality, DEP)
- Dry weather flows from outfall pipes into streams (your municipality)
- Fish Kills (Fish Commission, DEP)
- Water main breaks (Aqua PA or Chester Water Authority).



Water pollution events can also be reported on line through the DEP web site, www.dep.state.pa.us, select Environmental Complaints, then Southeast Region.

DEP Water Quality Complaint Hotline – Daytime	484-250-5991	Weekdays 8:30 AM to 4:30 PM
DEP 24-Hour Water Quality Hotline	484-250-5900 or 1-866-255-5158 (toll free)	Anytime, including evenings and weekends
Spills and other Emergencies Hotline	PA DEP 484-250-5900	PA Emergency Mgt. Agency 1-800-424-7362
Off site discharge of sediment	Delaware Co. Conservation District 610-892-9484	Send photo, full address, and directions
Clogged or leaking sewer lines	Chadds Ford Township Sewer Authority 610-388-6368, x4	After hours call 911
Fish Kills, Illegal Fishing	PA Fish and Boat Commission 717-626-0228	Also call DEP Water Quality 484-250-5991
Dry weather outfall flows	Chadds Ford Township 610-388-6368 x1	Weekdays during working hours
Broken water mains	Chester Water Authority 610-876-8181	24 hour

